

# Epping Forest Careline

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## What is the service?

Careline install telecare equipment and provide a monitoring service for clients in Epping Forest. Careline alarms helps older and vulnerable people live worry-free in their own homes whilst providing comfort and peace of mind for friends and loved ones.

A Careline alarm is perfect for anyone who could be vulnerable at home, including older people, disabled people, people with health problems and people at risk of violence or theft. Careline alarms are especially useful for people at risk of falling.

## Who can use the service and is it free?

Everyone. There is an annual rental charge for the alarm which can be paid monthly, quarterly, 6 monthly or annually. Please call for more information as charges vary.

## How is the service delivered and accessed?

Clients contact Careline who will then go and visit the property for assessment and installation of equipment.

Go to next page to find contact details

## Service Contact Details



Phone: 020 8532 1065

Email: [careline@eppingforestdc.gov.uk](mailto:careline@eppingforestdc.gov.uk)

Website: [www.eppingforestdc.gov.uk](http://www.eppingforestdc.gov.uk)

### Offices

Pasonage Court

24 Hour Telephone Line

Loughton

Essex

IG10 2BB

Company: \_

Charity: \_